Send SMS verification code

Use this action to send an SMS with a verification code to a recipient phone number.

REQUEST

| curlrequest POST \ | |
|--|---|
| url https://rest-ww.telesign.com/v1/verify/sms \ | - |
| header 'accept: application/json' \ | - |
| header 'content-type: application/x-www-form-urlencoded' \ | |
| data is primary=true | |

General requirements

- Authentication: Basic (easiest to implement) or Digest
- Encoding: Accepts only UTF-8 unicode characters as inputs.
- Accepts: application/x-www-form-urlencoded
- **Responds with:** application/json
- Required headers: Content-Type application/x-www-form-urlencoded

FORM DATA

phone_number

string

required

The end user's phone number you want to send a message to, as digits without spaces or special characters, beginning with the country dialing code.

ucid

string

A code specifying the use case you are making the request for. Choices include:

- ATCK For use in a 2FA situation like updating an account or logging in.
- BACF For creating an account where the service may be vulnerable to bulk attacks and fraudsters.
- BACS For creating an account where the service may be vulnerable to bulk attacks or individual spammers.

- CHBK For use when someone is trying to buy something expensive or unusual and you want to verify it is really them.
- CLDR Calendar event.
- LEAD For use in a situation where you require a person to enter personal details to request information about a potential purchase (like a loan, real estate, or attending a school), and you want to check if they are legitimate.
- OTHR For a situation not addressed by other tags.
- PWRT For use in a situation where a password reset is required.
- RESV For use when you have end users making reservations, and you want to confirm they will show up.
- RXPF For use when you are trying to prevent prescription fraud.
- SHIP For use when you are sending a shipping notification.
- THEF For use when you are trying to prevent an end user from deactivating or redirecting a phone number for identity theft purposes.
- TRVF For use when you are transferring money and want to check if the transfer is approved by sending a text message to your end user. This is similar to CHBK, but is specifically for a money transaction.
- UNKN For a situation not addressed by other tags (same as OTHR).

| origina | ating | _ip |
|---------|-------|-----|
| ctring | | |

Your end user's IP address (do not send your own IP address). This is used to help TeleSign improve our services. IPv4 and IPv6 are supported. For IPv4, the value must be in the format defined by the Internet Engineering Task Force (IETF) in the Internet-Draft document titled Internet Protocol. For IPv6, the value must be in the format defined by the IETF in the Internet-Draft document titled IP Version 6 Addressing Architecture.

language

string

A code specifying the language of the predefined template you wish to use. For a complete list of codes, see the section <u>Supported Languages</u>. If you provide overriding message text in the template parameter, this field is not used.

verify_code

string

The verification code used for the code challenge. By default, TeleSign randomly generates a seven-digit numeric value for you. You can override the default behavior by including your own numeric code for this parameter, with a value between 000 and 99999999. Either way, the verification code replaces the variable \$\$CODE\$\$ in the message template.

template string Text that overrides the contents of the predefined message templates. Include the \$\$CODE\$\$ variable to have the verification code automatically inserted. For payment transactions, include the \$\$AMOUNT\$\$ and \$\$PAYEE\$\$ variables to have those payment details from your other params automatically inserted. By default, the maximum length of this field is 160 characters. TeleSign recommends that you keep your messages brief if possible, but if you want to send longer messages contact our Customer Support Team to have the maximum increased. A long message may be up to 1600 characters. sender id string Specifies the sender ID to be displayed to the end user on the SMS message. Before using this, give any sender IDs you might want to use to our Customer Support Team, so we can add them to our allow list. If the sender ID in this field is not on this list, it is not used. We do not guarantee that the sender ID you specify will be used; TeleSign may override this value to improve delivery quality or to follow the SMS regulations of particular countries. We recommend limiting values to 0-9 and A-Z, as support for other ASCII characters varies by carrier. is_primary Whether you are using this service as your primary provider to send this message ("true") or"as a backup after your primary provider failed ("false"). We use this data to optimize message routing. true dlt_template_id (India-local traffic only). The ID of the DLT template used for this message. See India DLT *Update* for more details on the relevant regulations. dlt entity id (India-local traffic only). The ID of the entity sending this message. See <u>India DLT Update</u> for more details on the relevant regulations. transaction amount string (Payment-transactions only) Replaces the \$\$AMOUNT\$\$ variable in the message template. Specifies the currency and amount for the payment that the end user is approving. This

transaction_payee

string

(Payment-transactions only) Replaces the \$\$PAYEE\$\$ variable in the message template. Specifies the entity that the end user is approving a payment to.

This parameter is required if transaction_amount is included in the request.

parameter is required if transaction_payee is included in the request.

| sim | swap | check |
|-----|------|-------|

string

Set a value of "true" to screen this transaction using a TeleSign SIM Swap check. This only has an effect if we have enabled SIM Swap for your account and configured it to be toggled using this parameter. If your account is configured to perform the check on every transaction, set a value of "false" to suppress the check. Contact our <u>Customer Support Team</u> to turn on this feature.

callback_url

string

A URL where you want delivery reports to be sent related to your request. This overrides any default callback URL that you've previously set. The override only lasts for this request.

errors

array of objects

ADD OBJECT

RESPONSES

200

Success. Your request was fulfilled and resulted in a message being sent. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| Status code | Associated text string | Description |
|----------------|--|--|
| 229 | Message blocked by your request | Telesign blocked the SMS before it was sent. This is due to your prior submitted request to blocklist this phone number. Only returned here for customers pinned to the old version of SMS Verify. |
| 230 | Message blocked by TeleSign | Telesign blocks a message if it is being sent to a phone number that is on a global blocklist. Only returned here for customers pinned to the old version of SMS Verify. |
| 233 | Message blocked due to high risk score. | It was determined that the risk score for the destination number is higher than the configured maximum risk score. For that reason |

| Status code | Associated text string | Description |
|----------------|---------------------------------|--|
| | | Telesign did not send the SMS. Only returned here for customers pinned to the old version of SMS Verify. |
| 290 | Message in progress | The message is being sent to the SMS gateway. |
| 500 | Transaction not attempted | No SMS request was attempted. |

400

Bad request. The request could not be understood by the server due to malformed syntax. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| Error code | Description |
|---------------|--|
| -10001 | Invalid Request: {parameter name}: {parameter value} |
| -10001 | Missing Parameter: {parameter name} |
| -10001 | Not allowed host (indicates that the IP address you are connecting from is not authorized to access the service) |
| -40006 | Bad request |
| -40007 | No data submitted |

401

Unauthorized. The request requires user authentication. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| Error code | Description |
|---------------|---|
| -10009 | Invalid source IP address |
| -20002 | This product is not enabled for this Customer ID. |
| -20003 | This feature is not enabled for this Customer ID. |

| Error code | Description |
|---------------|--|
| -20,004 | This product is not enabled for this country. |
| -30000 | Invalid Customer ID. |
| -30001 | Customer ID Account Suspended. |
| -30002 | Customer ID Account Not Activated. |
| -30003 | Customer ID new account limit reached. |
| -30004 | Missing required 'Authorization' header |
| -30005 | Required 'Authorization' header is not in the correct format |
| -30006 | Invalid Signature |
| -30007 | Missing required 'Date' or 'x-ts-date' header |
| -30010 | 'Date' or 'x-ts-date' header is not within tolerable range |
| -30012 | 'x-ts-nonce' header value has been used recently |
| -40002 | Not Authorized |
| -50054 | Invalid API Key |

404

Not found. The server has not found anything matching the Request-URI. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| Error code | Description |
|---------------|--|
| -10001 | CustomerID/ReferenceID not found (returned when the reference ID given does not exist) |
| -10004 | Reference ID expired |
| -40004 | Resource Not Found |

405

Method not allowed. The request method is known by the server but has been disabled and cannot be used. Code against the TeleSign status or error codes from

the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

Description

Error code

-40005 Method Not Allowed

429

Too many requests. The user sent too many requests in a given amount of time. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| Error code | Description |
|---------------|--|
| -40008 | {product} exceeded transaction hard cap. Request denied. |

503

Service unavailable. The system is unavailable, try again. Code against the Telesign status or error codes from the status.code and errors.code properties in the response payload, rather than the HTTP status code of the response.

| code | Description |
|--------|---|
| -90001 | System Unavailable, please try again later. |